

THNSW AGM 2025 FAQs

I have not received my Notice of AGM?

The Notice of AGM was lodged with Australia Post on Friday 17 October 2025. Australia Post typically takes up to a week for delivery to major cities and most regional areas.

If you still haven't received your Notice of AGM within 10-14 days of the lodgment date, please contact our Independent Returning Officer, AUSTELECT, on 1800 22 44 20 or email help@austelect.com

I have not received my secure online voting login details in the Post

Your secure individual online voting login details are printed on your Notice of AGM.

They were also included in your eNotice of AGM from AUSTELECT emailed to you on Friday 17 October 2025.

The Notice of AGM was lodged with Australia Post on Friday 17 October 2025. Please allow a full week for delivery.

If you still haven't received your Notice of AGM within 10-14 days of the lodgment date, please contact our Independent Returning Office, AUSTELECT, on 1800 22 44 20 or email help@austelect.com

Where do I find my secure online voting login details?

On the first page of your Notice of AGM which has been posted to you and looks like this:

Your membership details and AUSTELECT (voting) login details

Your THNSW membership

Last name	<<Last Name>>
First name	<<First Name>>
THNSW membership no.	<<Member Number>>
Membership class	<<Membership Class>>
Email address	<<email>>

Your individual AUSTELECT (voting) login

AUSTELECT login ID	<<Member Number>> <i>(This is your THNSW Membership #)</i>
AUSTELECT password	<<Password>>

They were also included in your eNotice of AGM from AUSTELECT emailed to you on Friday 17 October 2025.

Where can I find the AGM 2025 papers and Annual Report on the THNSW website?

<http://www.thnsw.com.au/agm2025>

Or if you are looking at the Transport Heritage NSW website, go to 'Resources' and then 'Annual General Meetings'.

Can you send the AGM 2025 papers or Annual Report to me?

Please email your request to membership@thnsw.com.au including your name, membership number, postal address, best contact phone number and which specific AGM 2025 papers you would like to receive.

Or you can call us on 1300 11 55 99.

Printed copies will be posted by ordinary postal mail.

Where is the THNSW AGM 2025 being held?

The AGM is being held in person at the **Oxford Rooms, Rydges Sydney Central, 28 Albion Street, Surry Hills NSW 2010.**

Check-in will commence from 1:30pm for a **1:45pm start.**

Members are asked to RSVP if planning to attend – go to www.thnsw.com.au/agm2025 or call 1300 11 55 99.

Can I attend the AGM online?

No. The AGM is being held as an in person meeting this year. There is no option to attend or watch online.

How do I RSVP to attend the THNSW AGM 2025?

Go to www.thnsw.com.au/agm2025 or call 1300 11 55 99 to RSVP.

Members are asked to RSVP if they are planning to attend the AGM for seating and catering purposes, although you will still be able to attend the AGM on the day if you have not RSVP'd.

How do I get to the Rydges, Sydney Central?

The Rydges Sydney Central is located just 4 minutes (300m) walk from Central Station.

If you are catching a train to Central Station, the closest exits are Exit 2 Eddy Avenue and Exit 3 Elizabeth Street.

Limited street parking is available in the Surry Hills local area.

How do I cast my ballot in the election of an Elected Director?

A Ballot for the election of two (2) Elected Directors is required in 2025.

Four (4) valid nominations were received for the two (2) Elected Director positions that fall vacant at AGM 2025, as such a Ballot is required. The candidate information for each candidate is provided on the THNSW website – go to www.thnsw.com.au/agm2025

For how to cast your online ballot, see the *AGM 2025 – Online Ballot & Voting Instructions* from the Australian Election Company (AUSTELECT) enclosed with your Notice of AGM.

If you need help casting your online ballot, contact AUSTELECT directly at help@austelect.com or by calling 1800 22 44 20.

Balloting closes **12:00pm midday (AEDT) on Thursday 13 November 2025.**

The ballot for the election of Elected Directors closes as above on Thursday 13 November 2025 and you **cannot** cast your ballot in person at the AGM.

How do I submit my online vote to vote on the other resolutions for the AGM?

For how to vote directly online see the *AGM 2025 – Online Ballot & Voting Instructions* from the Australian Election Company (AUSTELECT) enclosed with your Notice of AGM.

If you need help casting your vote, please contact AUSTELECT directly at help@austelect.com or by calling 1800 22 44 20.

Online voting closes **12:00pm midday (AEDT) on Thursday 13 November 2025.**

Will I be able to vote at the AGM?

Yes, if you would like to you can vote in person on the business resolutions in person at the AGM.

You can also vote online ahead of the AGM (*see above*).

Members who are unable to attend the AGM are encouraged to submit their votes directly online or appoint a proxy to have their say counted.

Even if you are planning to attend the AGM in person, you are also encouraged to submit your vote directly online in advance to make sure your say is counted if something changes for you on the day.

You cannot cast your ballot in the election of Elected Directors at the AGM, you must cast your ballot in advance (*see above*).

I'm unable to attend the AGM, can I still vote on the resolutions?

Members who are unable to attend the AGM are encouraged to submit their votes directly online to have their say counted or appoint a proxy.

For how to vote directly online see the *AGM 2025 – Online Ballot & Voting Instructions* from the Australian Election Company (AUSTELECT) enclosed with your Notice of AGM.

If you need help casting your vote, please contact AUSTELECT directly at help@austelect.com or by calling 1800 22 44 20.

Online voting closes **12:00pm midday (AEDT) on Thursday 13 November 2025.**

To appoint a proxy to vote on your behalf at the meeting then you can appoint your proxy online, simply follow the instructions within the *AGM 2025 – Online Ballot & Voting Instructions* from the Australian Election Company (AUSTELECT) enclosed with your Notice of AGM or by completing an AGM 2025 Proxy Form. If you need help appointing a proxy please contact AUSTELECT directly at help@austelect.com or by calling 1800 22 44 20.

To be effective, proxies must be received by AUSTELECT **no later than 12:00pm midday (AEDT) on Thursday 13 November 2025.**

I've lost my secure login details for proxy voting, who can help me?

Please contact our Independent Returning Office, AUSTELECT, on 1800 22 44 20 or email help@austelect.com

I'm having trouble logging in to the election ballot or the online voting website, who can help me?

Please contact our Independent Returning Office, AUSTELECT, on 1800 22 44 20 or email help@austelect.com

Can I appoint a proxy to vote on the resolutions on my behalf at the AGM?

Yes. Members may appoint a proxy to vote on their behalf at the meeting, simply follow the instructions within the *AGM 2025 – Online Ballot & Voting Instructions* from the Australian Election Company (AUSTELECT) enclosed with your Notice of AGM or by completing an AGM 2025 Proxy Form. If you need help appointing a proxy please contact AUSTELECT directly at help@austelect.com or by calling 1800 22 44 20.

To be effective, proxies must be received by AUSTELECT **no later than 12:00pm midday (AEDT) on Thursday 13 November 2025.**

If you need help appointing a proxy, please contact AUSTELECT directly at help@austelect.com or by calling 1800 22 44 20.

Can I submit a Question on Notice?

Yes, as per the Notice of AGM:

Questions on notice from members must be addressed to the Volunteer Company Secretary via email only at agm@thnsw.com.au and received **no later than 5.00pm (AEDT) on Sunday 2 November 2025**.

Questions on notice should be:

- courteous and respectful,
- related directly to the matters of the AGM and preferably the year in review
- clear, concise and to the point, and
- preferably limited to no more than three questions from any one individual member to give reasonable opportunity for more members to ask questions.

Similar questions from one or more members may be grouped together and a single response provided. Questions that have been asked before and responded to during previous AGMs will not be readdressed unless something has changed significantly.

The Board will determine the form of any responses to questions on notice. This may include responses directly to the member outside of the AGM if the matter is more relevant to the individual or a small number of members rather than the membership as a whole. Prior to the AGM, the Board via the Volunteer Company Secretary may ask a member to clarify their question if it is not sufficiently clear.

It may not be possible to answer all questions during the AGM such as those requiring detailed analysis or research. Such questions will be acknowledged and deferred if there is insufficient time to prepare a response.